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**BSCS 3A / SF101**

**Lab Activity #4: Troubleshooting Computer Systems**

**1. Restarting the Computer**

* **Explanation:** This is the most basic fix. It can solve many issues by resetting the system.
* **Steps:**
  1. Click on the Start menu.
  2. Select "Restart" from the power options.
  3. Wait for the computer to reboot.
  4. Check if the issue is resolved.

**2. Checking for Software Updates**

* **Explanation:** Sometimes, outdated software can cause problems, so keeping everything up-to-date is essential.
* **Steps:**
  1. Open the Settings app.
  2. Go to "Update & Security."
  3. Click "Check for updates."
  4. Install any available updates.
  5. Restart the computer if necessary.

**3. Running a Virus Scan**

* **Explanation:** Viruses can mess up your system, so scanning is crucial to keep it safe.
* **Steps:**
  1. Open your antivirus program.
  2. Select "Full Scan" (or similar option).
  3. Wait for the scan to finish.
  4. Follow any prompts to remove threats.
  5. Restart the computer to finish.